

REGULATIONS AND SCHEDULE OF CHARGES
APPLICABLE TO CERTAIN INTRASTATE
HOUSEHOLD GOODS MOVES WITHIN THE
STATE OF SOUTH CAROLINA

SURE LOAD MOVING & STORAGE, LLC

Date Proposed: February 26, 2015
Effective Date: April 30, 2015

TABLE OF CONTENTS

Table of Contents	ii
Applicability of Tariff	1
<u>SECTION 1</u>	1
1.0 Transportation Charges	1
1.1 Hourly Rates and Charges	1
1.2 Office Hours and Minimum Hourly Charges	1
1.3 Deposit	1
<u>SECTION 2</u>	2
2.0 Additional Services	2
2.1 Bulky Article Charges	2
2.2 Elevator or Stair Carry	2
2.3 Pick Up and Delivery	2
2.4 Packing, Unpacking & Materials Charges	2
2.5 Packing Supplies	2
2.6 Piano Charges	3
2.7 Articles, Special Servicing	3
2.8 Waiting Time	3
2.9 Permits, Tolls, Etc.	3
<u>SECTION 3</u>	4
3.0 Rules and Regulations	4
3.1 Claims	4
3.1.1 Written Claims	4
3.1.2 Filing Claims and Statue of Limitations	4
3.1.3 Payment of Freight Charges	4
3.1.4 Inspection and Repair	4
3.2 Computing Charges	4
3.3 Governing Publications	4
3.4 Items of Particular Value	5
3.5 Bill of Lading, Contract Terms, Conditions	5
3.6 Delays/Force Majeure	5
<u>SECTION 4</u>	6
4.0 Valuation	6
4.0.1 Basic Valuation	6
4.0.2 Replacement Cost Coverage/Extra Care Plan	6
4.1 Storage-in-Transit and Temporary Storage	6
4.1.1 Storage-in-Transit	6
4.1.2 Vehicle Storage	6
4.1.3 Storage Fee	6
4.1.4 Blanket Rental	6

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

Applicability of Tariff

This tariff contains the regulations and rates applicable to the provision of intrastate household goods moved by SURE LOAD MOVING & STORAGE, LLC (“Company”). These services are furnished between all points and places in the State of South Carolina.

SECTION 1

1.0 TRANSPORTATION CHARGES

Transportation Charges include the hourly rates as listed below.

1.1 Hourly Rates and Charges

Moves will be conducted on a “straight time” basis, with a minimum hourly charge as set forth below. The clock starts at the appropriate hourly rate when the movers leave the Company’s facility and ends when the movers return to the Company’s facility.

<u>Number of Workers/Truck Type</u>	<u>Hourly Rate</u>
Two Workers and a 16’ Truck	\$100.00
Two Workers and a 26’ Truck	\$110.00
Each Additional Worker	\$40.00 per worker

1.2 Office Hours and Minimum Hourly Charge

Company will operate Monday – Friday, 8:00 a.m. – 5:00 p.m., and Saturday from 8:00am – 5:00p.m. There will be a two-hour minimum charge for all shipments. After the minimum hourly charge, the hourly rates are calculated in fifteen-minute increments. Any interim charge is rounded up to the next fifteen-minute increment. If a customer cancels within 48 hours of their move, the Company will charge the applicable minimum. Hourly rates are the same, seven days a week, 24 hours a day, in every season of the year.

1.3 Deposit

Customer will be required to give a deposit of two hours of the applicable hourly charge at the time that an Estimate is approved by the Customer. The balance of the amount due will be collected at the time of delivery prior to or after off-loading.

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

SECTION 2

2.0 ADDITIONAL SERVICES

The following charges shall be assessed in addition to the hourly rates quoted in Section 1 of this tariff in connection with a move:

2.1 Bulky Article Charges (per item)

Items over 300 pounds: \$225.00

2.2 Elevator or Stair Carry

Company does not charge an additional fee for elevator or stair carry.

2.3 Pick Up and Delivery

Company does not charge an additional fee for making additional pick-ups or deliveries after the initial stop.

2.4 Packing, Unpacking & Materials Charges

Company is not responsible for items packed by the customer. Boxes containing fragile or breakable items must be properly labeled. Company reserves the right to decline any moves consisting of extremely large or fragile items.

2.5 Packing Supplies

Stretch Wrap (unlimited/any size truck)	\$50.00
Rope 50 feet in length (each)	\$10.00
Small Box - 18x12x12 inches - (each)	\$ 2.00
Medium Box - 18x16x18 inches - (each)	\$ 2.50
Large Box - 18x18x24 inches - (each)	\$ 3.00
Wardrobe Box with bars (each)	\$20.00
Lock	\$20.00
Sharpie Marker (each)	\$ 4.00
Packing Tape (each roll)	\$ 5.00
Bubble Wrap (12 foot by 250 foot roll/each)	\$70.00
Packing Paper (20 pounds per pack)	\$70.00
Full Mattress Cover (each)	\$19.00
Queen Mattress Cover (each)	\$22.00
King Mattress Cover (each)	\$38.00
Tape Gun (each)	\$14.00
TV Crate Rental (each)	\$25.00

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

Packing Supplies *(Continued)*

Custom crating is available. If crating is performed by the Company the applicable hourly rate plus the cost of materials will be charged. If performed by a third-party vendor the vendor's charges plus a 20% administrative fee will be charged.

2.6 Piano Charges

Upright/Baby Grand: \$225.00

Grand: \$425.00*

**May require third-party crane/hoisting services at an additional cost that will be passed onto customer plus a 20% administrative fee.*

2.7 Articles, Special Servicing

The rates and charges in this tariff do not include the servicing or connection of appliances such as freezers, refrigerators, computer equipment, washers, dryers, televisions, and similar articles. Front Load washing machines must have bolts installed for turntable/barrel.

2.8 Waiting Time

The customer is charged the rates specified in Section 1 for all waiting time or delays which are not the fault of Company.

2.9 Permits, Tolls, etc.

Permits, tolls, fuel taxes, and fees for parking will be itemized in the Bill of Lading and passed on to the Customer without markup.

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

SECTION 3

3.0 RULES AND REGULATIONS

3.1 Claims

3.1.1 Written Claims. All claims for loss, damage or overcharge must be written and should be attached to the Bill of Lading. Claim forms cannot be submitted electronically.

3.1.2 Filing Claims and Statute of Limitations. Customer must go online to www.sureloadmoving.com and find the claims tab to print out a claim form and mail it to our Company's office:

Sure Load Moving and Storage
Attn: Claims Department
1005 Von Kolnitz Road
Mt Pleasant, SC 29464

As a condition precedent to recovery, a claim for any loss or damage, injury or delay, must be filed in writing with carrier within three (3) months after delivery to Customer, or in case of failure to make delivery, then within three (3) months after a reasonable time for delivery has elapsed; and suit must be instituted against Company within two (2) years and one (1) day from the date when notice in writing is given by Company to the Customer that Company has disallowed the claim or any part or parts thereof specified in the notice. Where a claim is not filed or suit is not instituted thereon in accordance with the forgoing provisions, Company shall not be liable and such a claim will not be paid

3.1.3 Payment of Freight Charges. No damage claims will be honored until the charges for moving services are paid in full.

3.1.4 Inspection and Repair. Company must be given reasonable opportunity to inspect damaged items. Company reserves the right to repair any damage.

3.2 Computing Charges

Company rates are computed by multiplying the applicable hourly rate by the time as provided in Section 1.

3.3 Governing Publications

Company rates and charges are governed by the terms and conditions of this tariff and the Rules and Regulations of the South Carolina Public Service Commission.

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

3.4 Items of Particular Construction and Value

Company does not assume any liability whatsoever for items constructed with press board or particle board; and articles of extraordinary value, including but not limited to, documents, currency, credit cards, jewelry, watches, precious stones, accounts, bills, deeds, evidences of debt, securities, notes, postage stamps, stamp collections, trading stamps, revenue stamps, letters or packets of letters, alcoholic beverages, firearms, coin collections, articles of inherent or intrinsic value, precious metals or articles manufactured therefrom. Company will not accept responsibility for safe delivery or delivery at all of such articles if they come into Company's possession with or without Company's knowledge.

3.5 Bill of Lading, Contract Terms, and Conditions

Each customer will be provided with a copy of Company's Bill of Lading. The terms and conditions of the Bill of Lading, attached hereto as Exhibit A, are hereby incorporated by reference.

3.6 Delays/Force Majeure

Company shall not be liable or responsible for any delays due to strikes, riots, acts of God, national emergency, acts of a public enemy, governmental restrictions, laws or regulations.

Date Proposed: February 26, 2015

Effective Date: April 30, 2015

SECTION 4

4.0 VALUATION

4.0.1 Basic Valuation. In accordance with the Company's Bill of Lading, a customer may choose either **Basic Value Protection/Released Value of 60 Cents Per Pound Per Article** or **Replacement Cost Coverage/Extra Care Plan**. When a shipment is released to a valuation of 60 cents per pound per article, each shipping piece or package and the contents thereof shall constitute one article, except that the component parts of any single article disassembled for handling or loading in a vehicle shall constitute one article for the purpose of determining Company's liability.

4.0.2 Replacement Cost Coverage/Extra Care Plan. Customer may purchase replacement cost coverage or extra care plan coverage through *MovingInsurance.com* that provides for various deductibles.

4.1 Storage-in-Transit and Temporary Storage

4.1.1 Storage-in-Transit. Storage-in-Transit of household goods is the holding of a shipment by a carrier or carrier's agent for temporary storage up to 180 days pending further transportation. Beyond 180 days, the shipment is deemed to have been delivered into permanent storage.

4.1.2 Vehicle Storage. Company shall offer temporary emergency storage on its vehicles at a holding fee rate of \$100.00 per night per truck for up to 2 nights, after which normal warehouse rates shall apply. Removal of the items from a truck shall be at the discretion of the Company.

4.1.3 Storage Fee. The following fees shall be charged monthly for Storage-in- Transit:

800 cubic foot storage climate controlled	\$265.00
1400 cubic foot storage climate controlled	\$320.00

4.1.4 Blanket Rental. Blanket rental flat fee per storage unit size:

800 cubic foot storage unit	\$145.00
1400 cubic foot storage unit	\$290.00

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